

Privacy and Cookie Policy.

1. INTRODUCTION

1.1 Freetown Homes (“we”, “us” or “our”) are committed to protecting the privacy of users of this website. This privacy policy explains how we will how we will collect, process, use or share any personal data we collect from you, or that you provide to us when you use this website. By visiting and using our website you are accepting and consenting to this privacy policy. If you do not wish to be bound by this privacy policy, do not access or use the website.

1.2 For the purposes of the Data Protection Act 1998, the “data controller” for this website is Freetown Homes, company number 03382338 of 1 Umberston Street, London, E1 1PZ.

2. HOW DO WE COLLECT INFORMATION FROM YOU?

2.1 We collect information about you when you contact us via email or other means. We also collect data about you when you submit information on our website for the purposes of recruitment. This information may include details such as your name, email address, telephone number and any other information you provide.

2.2 We may also collect information about your use of the website to help us develop and improve the website and to provide relevant, helpful information to you. This includes information about your computer such as domain name, browser type and version, operating system, IP address, cookie information, time stamp, what web pages you visit on our website, and how long you spend on each page. We do not gather information about other third party websites you have visited.

3. HOW DO WE USE THE INFORMATION WE COLLECT?

3.1 We will use the information you have provided as follows:

- a) to provide the services or information which you have requested;
- b) to improve the content and general administration of our website;
- c) to collect statistics, traffic patterns and related site information. We aggregate this data and it does not identify any website users. We use it for research, analysis and administrative purposes.

4. DISCLOSING YOUR INFORMATION

4.1 We may disclose your information to third parties in the following circumstances:

- (a) as required as a matter of law;
- (b) in the reasonable enforcement of our rights;
- (c) to identify or resolve technical problems arising from the use of the website;
- (d) to deal with complaints from any party regarding the operation of the website;
- (e) as otherwise set out in this privacy policy;
- (f) where we have your permission; or
- (g) where the business is sold to a third party.

5. HOW DO WE USE COOKIES?

5.1 Cookies (and similar technologies) are small files which are sent by websites and stored on your device. They collect information about how the website is being used by those accessing it and allow websites to remember information. You can find out more about cookies at www.allaboutcookies.org.

5.2 On our website we use the following types of cookies:

(a) Strictly necessary: These enable the website to function correctly and deliver content. These cookies do not gather information about users that could be used for marketing or remembering sites that users have visited on the internet.

(b) Performance & Functionality: These cookies allow us to understand user preferences and associate users to any forms that they submit to enable pre-completion of subsequent forms.

(c) Analytical: These cookies help us analyse how the website is used, in particular we use Google analytics cookies.

5.3 You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. If, however, you select this setting you may be unable to access certain parts of the website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to the website.

6. TRANSFERRING INFORMATION OVERSEAS

6.1 It is possible that personal data we collect from you may be transferred, stored and/or processed outside the European Economic Area ("EEA"). By submitting your personal data, you agree to this transfer, storing and/or processing. You should be aware that countries outside the EEA may not offer the same level of data protection as the United Kingdom however we will take all reasonable steps to ensure that your data is treated securely and in accordance with this privacy policy.

7. STORAGE OF INFORMATION

7.1 The periods for which we keep information depend on the purpose for which the information was collected and the use to which it is put. We will not keep personal data for longer than necessary for our business purposes or for legal requirements.

8. ACCESS TO INFORMATION

8.1 You can check the information that we hold about you by emailing us at enquiries@freetownhomes.co.uk and we will amend any inaccuracies promptly. Any such request to access the information we hold about you may be subject to a fee of £10 to meet our administrative costs in providing you with the details of such information. We may also ask you for a copy of you ID to make sure we are sending the information to the right person.

9. LINKS TO OTHER WEBSITE

9.1 This privacy policy only applies to this website. If you link to another website from here, you should remember to read and understand that website's privacy policy as well. We are not responsible for any use of your information that is made by other websites.

10. HOW YOU CAN CONTACT US

10.1 If you have any feedback, questions or complaints in relation to this privacy policy, please

send an email to: enquiries@freetownhomes.co.uk

11. CHANGES TO THIS PRIVACY POLICY

11.1 We may, from time to time, make changes to this privacy policy and these will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy. If you do not agree with the updated policy you should stop using the website.